



Mobile Watch Repair – Customer Agreement & Disclaimer

By booking my mobile watch repair service, you agree to the following terms:

Work at Customer's Risk

All repairs are carried out at the customer's own risk. Watches may have hidden faults due to age, wear, previous repairs, water damage, or manufacturer defects. I am not responsible for any pre-existing issues.

No Guarantee on Old or Previously Repaired Watches

I cannot guarantee the success or longevity of repairs, especially on older watches or watches previously repaired by others.

Liability Limitation

I am not liable for any loss, damage, or failure that may occur during or after the repair, including cosmetic damage, movement failure, or water resistance.

Call-Out Fee

A call-out fee is payable regardless of whether the repair is completed or not. This fee covers travel and time and is non-refundable.

Payment

Repair costs (if applicable) are agreed before work starts and must be paid upon completion.

Customer Consent

By confirming the booking, you confirm that you understand and accept all the above terms.

Electronic acceptance via message or email is considered valid consent.